

**SUBJECT:** CNP-M-B083024-01 Joint TDSPs’ Non-Business Day Treatment for TX SET v5.0 Implementation Weekend

**NOTICE DATE:** August 30, 2024

**NOTICE TYPE:** CNP-M-B083024-01 - Initial

**SHORT DESCRIPTION:** Joint TDSPs’ Non-Business Day Treatment for TX SET v5.0 Implementation Weekend

**INTENDED AUDIENCE:** Retail Electric Providers (REPs) and ERCOT

**LONG DESCRIPTION:** On Tuesday, August 6, 2024, the Retail Market Subcommittee (RMS) unanimously approved the attached [Texas SET v5.0 Implementation Plan FINAL](#)

This TX SET v5.0 Implementation Plan endorsement includes:

- **Treating Friday, November 8, 2024 and Saturday, November 9, 2024 as TDSPs’ non-business days,** therefore, during these dates:
  - **Emergency Reconnect** processes shall be utilized to request service restoration by notifying the appropriate TDSP according to the Retail Market Guides (RMG):
    - **Section 7.6.5.1** for AEP, CNP, Oncor and TNMP;
    - **Section 8.3.5.1** for LP&L and NEC.
  - **Safety-Net Move-In** submissions shall be utilized **only in cases of emergency lights out (situations where Move-ins are necessary to energize customers’ service address)** by notifying the appropriate TDSP per the following TDSP instructions.

***Please contact your assigned TDSP Account Manager if you have any issues submitting Safety Net Requests***

TDSP	TDSP Safety-Net E-mail or Web Portal Address	TX SET v5.0 Safety Net MVI Availability Date and Time
AEP	Please utilize <b>AEP REPDesk (repdesk.aep.com)</b> as the primary method to submit safety-nets. Secondary method is to send safety-net emails to: <a href="mailto:aepbaoorders@aep.com">aepbaoorders@aep.com</a>	(Email) Friday, 11/8/24: 8:00 AM – 5:00 PM
		(Email) Saturday, 11/9/24: 8:00 AM – 5:00 PM
CNP	Email Safety Net MVI spreadsheets to: <a href="mailto:CNP.Priority@CenterPointEnergy.com">CNP.Priority@CenterPointEnergy.com</a>	Friday, 11/8/24: 8:00 AM – 5:00 PM
		Saturday, 11/9/24: 8:00 AM – 5:00 PM
LP&L	Email Safety Net MVI spreadsheets to: <a href="mailto:MarketOps@mylubbock.us">MarketOps@mylubbock.us</a>	Friday, 11/8/24: 8:00 AM – 5:00 PM
		Saturday, 11/9/24: 8:00 AM – 5:00 PM
NEC	Email Safety Net MVI spreadsheets to: <a href="mailto:vgarcia@nueceselectric.org">vgarcia@nueceselectric.org</a>	Friday, 11/8/24: 8:00 AM – 5:00 PM
		Saturday, 11/9/24: Saturday MVIs Unavailable
Oncor	Please utilize Oncor’s Competitive Retailer Information Portal (CRIP) at <a href="https://oncor.com/CRIP">Oncor.com/CRIP</a> as the primary method to submit safety-nets. Secondary method is to send safety-net emails to: <a href="mailto:contactcenter@oncor.com">contactcenter@oncor.com</a>	Friday, 11/8/24: 8:00 AM – 5:00 PM
		Saturday, 11/9/24: 8:00 AM – 5:00 PM
TNMP	Please utilize TNMP’s Retail Electric Provider (REP) Portal at <a href="https://rep-portal.tnmp.com">rep-portal.tnmp.com</a> as the primary method	(Email) Friday, 11/8/24: 8:00 AM – 5:00 PM

TDSP	TDSP Safety-Net E-mail or Web Portal Address	TX SET v5.0 Safety Net MVI Availability Date and Time
	to submit safety-net requests. Secondary method is to send email to: <a href="mailto:safetynet@tnmp.com">safetynet@tnmp.com</a>	(Email) Saturday, 11/9/24: 8:00 AM – 5:00 PM

Competitive Retailer Relations  
CenterPoint Energy Houston Electric, LLC